

Analysis of Patient and Parent/Carer Questionnaires

2022 – 2023

Patients and their parents/carers were asked to complete questionnaires upon discharge. Questionnaires were completed across all the Key Stages and by those who were in hospital from just one day to beyond four weeks.

Parent/Carer Results:

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
My child has enjoyed working with Hospital Teaching Team.	63%	38%	0%	0%	0%
I feel my child has learnt something new whilst on the ward.	50%	36%	5%	0%	9%
My child had support from their school during their stay.	39%	26%	4%	4%	26%
The Hospital Teaching Team have met my child's individual needs.	67%	33%	0%	0%	0%
The lessons helped maintain a sense of normality and routine for my child,	48%	39%	0%	0%	13%
I was kept informed of my child's progress.	48%	35%	0%	0%	17%

	Poor	Adequate	Good	Very Good	Excellent
How would you rate the communication between the Hospital Teaching Team, your child and yourself?	0%	4%	7%	22%	67%

	Parent/Carer Comments (Selection)
What did you most like about the service provided by the Hospital teaching Team	"Care and consideration given by staff." "Supportive, great teaching techniques." "Tailored to my child's needs." "Friendly and consistent." "Helpful, friendly and encouraging."
The service would be better if...	"Already great!" "If they had a classroom."
Any other comments	"Thankyou for the continued support during our stay, we hugely appreciate it." "Amazing service for children in hospital." "Thought about what would be engaging." "Good, well equipped and received a nice book to keep." "Friendly team who worked to my child's abilities." "Superb activities and caring staff." "Kept my daughter occupied, filled her time..."

Patient Results:

	1 Star	2 Stars	3 Stars	4 Stars	5 Stars
I enjoyed my lessons.	4%	4%	13%	21%	58%
I understood the work I had to do.	5%	5%	5%	23%	64%
The teachers helped me.	5%	0%	0%	5%	91%
The work will help me when I return to school.	5%	0%	14%	14%	68%

	Patient Comments (Selection)
What did you enjoy the most?	"Making a slinky lizard." "Learning about the Pre-War." "Personal interaction, friendly." "Friendly, lovely, creative and interesting." "Maths work!" "No pressure, happy times." "Fun teacher."
What did you enjoy the least?	"Everything was good and perfect, enjoyed everything." "Loved it all!" "Missing friends." "Maths at first, but my teacher made it so I could understand it and it was fun!"
Hospital teaching would be even better if...	"More reading sessions." "More active." "More art." "Change of scenery away from my bed."